

Amadeus Sales & Catering – Delphi

IDPMS Integration

Field Mapping Guide

The Delphi-IDPMS Integration provides two way communication between Amadeus Sales & Catering – Delphi and the IDPMS property management system for the objects and fields outlined below. Not all fields are two way, and are communicated in the direction indicated. Default Delphi field labels are listed below, and may differ from property field labels depending upon customization.

Delphi Room Block and Booking to IDPMS Group Reservation

The following fields from the Delphi Room Block and Booking will be used to create and update the IDPMS Group Reservation:

Delphi			IDPMS
Object	Default Field Label		Group Reservation
Room Block	Name	→	Group
	Arrival Date	→	Group start
	Departure Date	→	Group end
	PMS ID/Group Code	←	Folio
	Status	→	Status ²
	Cutoff Date	→	Release ²
	Rate Code		N/A
	Guestroom Types	↔	Room types
	Agreed		N/A
	Forecasted		N/A
	Blocked	↔	Original; Size ¹
	Picked Up	←	Pickup ¹
	Rate(s)	→	Rate (Base, Adult, 2/3/4)
	Pickup Rate(s) (average, per occupancy)	←	Posted Guestroom Revenue ¹

Delphi			IDPMS
Object	Default Field Label		Allotment
Booking	Booking Post As	➔	Group (Event Only Bookings)
	Alternate Post As		N/A
	Owner	➔	Internal Contacts - Rooms
	Catering Manager	➔	Internal Contacts - Banqueting
	Market Segment	➔	Source ²
	Booking Type	➔	Rate Type
	Lead Source	➔	Subsource
	Housing Method	➔	Rooming List flag
	Comments	➔	Memo
	Commission %	➔	Commission
	Posted Guestroom Revenue	➡	Posted Guestroom Revenue
	Posted F&B Revenue	➡	Posted Revenue ¹
	Posted Other Revenue	➡	

¹Notes

- Delphi Blocked rooms update IDPMS “Original” upon initial creation only. Subsequent updates to blocked rooms update IDPMS “Size” only.
- Blocked rooms and Future Picked Up rooms are sent from IDPMS as a total value (per room type) and updated in Delphi based upon occupancy distribution of Agreed rooms
- Actualized Picked Up rooms for in house blocks are updated in Delphi based upon occupancy sent from IDPMS
- Pickup Rate(s) will be updated in Delphi on a nightly basis, for in house room blocks, based upon guestroom revenue posted in IDPMS
- Posted revenue will be updated in Delphi on a nightly basis, for in house room blocks, based upon posted revenue categories configured in IDPMS

² Some fields are optional based upon the following property configuration options:

- Allow allotment cancellation in IDPMS to update Delphi room block to Block Cancelled
- Allow changes to IDPMS Release date to update Delphi room block Cutoff Date
- Option to use Delphi Booking Type, in place of Market Segment, to populate IDPMS Source

Delphi Account to IDPMS Company

The Account associated with the Delphi Booking, in the Account field, will be sent to IDPMS to create a Company, linked to the Group Reservation. The following fields from the Delphi Account will be used by IDPMS to populate the IDPMS Company:

Delphi			IDPMS
Object	Default Field Label		Company
Account	Account Name	→	Name
	Billing Street	→	Mail Address
	Billing City	→	City
	Billing State/Province	→	State/Province
	Billing Zip/Postal Code	→	Postal Code
	Billing Country	→	Country
	Phone	→	Phone
	Fax	→	Fax
	Website		N/A
	Account ID/IATA		N/A

Delphi Contact to IDPMS Contact

The Contact associated with the Delphi Booking, in the Contact field, will be sent to IDPMS to create a Contact, linked as the Booker on the Group Reservation. The following fields from the Delphi Contact will be used by IDPMS to populate the IDPMS Contact:

Delphi			IDPMS
Object	Default Field Label		Contact
Contact	Salutation	→	Title
	First Name	→	First Name
	Last Name	→	Last Name
	Title		N/A
	Mailing Street	→	Address
	Mailing City	→	City
	Mailing State/Province	→	State/Province
	Mailing Zip/Postal Code	→	Zip
	Mailing Country	→	Country
	Phone	→	Phone 1
	Mobile	→	Phone 2
	Fax	→	Fax
	Email	→	Email

Delphi Agency to IDPMS Agent

The Account associated with the Delphi Booking, in the Agency field, will be sent to IDPMS to create an Agent, linked to the Group Reservation. The following fields from the Delphi Account will be used by IDPMS to populate the IDPMS Agent:

Delphi			IDPMS
Object	Default Field Label		Agent
Account	Account Name	➔	Name
	Billing Street	➔	Mail Address
	Billing City	➔	City
	Billing State/Province	➔	State/Province
	Billing Zip/Postal Code	➔	Postal Code
	Billing Country	➔	Country
	Phone	➔	Phone
	Fax	➔	Fax
	Website		N/A
	Account ID/IATA	➔	IATA Code

Delphi Agent to IDPMS Agent Contact

The Contact associated with the Delphi Booking, in the Agent field, will be sent to IDPMS to create a Contact, linked as the Agent Contact on the Group Reservation. The following fields from the Delphi Contact will be used by IDPMS to populate the IDPMS Contact:

Delphi			IDPMS
Object	Default Field Label		Contact
Contact	Salutation	→	Title
	First Name	→	First Name
	Last Name	→	Last Name
	Title		N/A
	Mailing Street	→	Address
	Mailing City	→	City
	Mailing State/Province	→	State/Province
	Mailing Zip/Postal Code	→	Zip
	Mailing Country	→	Country
	Phone	→	Phone 1
	Mobile	→	Phone 2
	Fax	→	Fax
	Email	→	Email