

Amadeus Sales & Catering – Delphi

LMS Integration

Field Mapping Guide

The LMS Integration provides two way communication between Amadeus Sales & Catering – Delphi and the LMS property management system for the objects and fields outlined below. Not all fields are two way, and are communicated in the direction indicated. Default Delphi field labels are listed below, and may differ from property field labels depending upon customization.

Delphi Room Block and Booking to LMS Group Booking

The following fields from the Delphi Room Block and Booking will be used to create and update the LMS Group Booking:

Delphi			LMS
Object	Default Field Label		Group Booking
Room Block	Name	→	Group Name
	Alternate Name		N/A
	Arrival Date	→	Arrival Date
	Departure Date	→	Departure Date
	PMS ID/Group Code	→	Group Code
	Status	→	Booking Type ²
	Cutoff Date	→	Cutoff Day ²
	Rate Code		N/A
	Guestroom Type(s)	↔	Wing and Room Type(s)
	Agreed		N/A
	Forecasted		N/A
	Blocked	↔	Contract / Block / Agreed Block ¹
	Picked Up	←	Rooms Conf ¹

Delphi			LMS
Object	Default Field Label		Group Booking
Room Block	Rate(s)	→	Rate Strategy ²
	Pickup Rate(s) (average, per occupancy)	←	Posted Guestroom Revenue ¹
Booking	Account Name	→	Meeting Name
	Booking Post As	→	Group Name (Event Only)
	Owner	→	Sales Contact; Sales Mgr
	Market Segment	→	Group Type ²
	Booking Type		N/A
	Lead Source		N/A
	Housing Method	→	RAB (Reservation Accepted By)
	Service Manager	→	C/S Mgr ²
	Catering Manager		N/A
	Comments	→	F6 Group Text (999 characters) ²
	Commission %		N/A
	Posted Guestroom Revenue	←	Posted Guestroom Revenue
	Posted F&B Revenue	←	Posted Revenue ¹
	Posted Other Revenue	←	

¹Notes

- Blocked rooms are sent from LMS as a total value (per room type) and updated in Delphi based upon occupancy distribution of agreed rooms
- Picked Up rooms are updated in Delphi based upon occupancy sent from LMS
- Pickup Rate(s) will be updated in Delphi on a nightly basis, for in house groups, based upon guestroom revenue posted in LMS
- Posted revenue will be updated in Delphi on a nightly basis, for in house groups, based upon posted revenue categories configured in LMS

² Some fields are optional based upon the following property configuration options:

- Allow group cancellation in LMS to update Delphi Room Block to Block Cancelled
- Allow changes to LMS Cutoff Days to update Delphi room block Cutoff Date
- Delphi Rates may be used to create and update LMS Rate Strategy
- Delphi Booking Type may be used in place of Market Segment to populate LMS Group Type
- Delphi Catering Manager may be used in place of Service Manager to populate LMS C/S Mgr
- Delphi Booking Comments used to populate F11 Guest Services instead of F6 Group Text

Delphi Booking Contact to LMS Group Contact

The following fields from the Delphi Booking Contact will be used by LMS to populate the Group Contact on the LMS group booking:

Delphi			LMS
Object	Default Field Label		Group Contact
Contact	First Name	→	First Name
	Last Name	→	Last Name
	Title	→	Title
	Mailing Street	→	Adr 1/2
	Mailing City	→	City
	Mailing State/Province	→	State/Prov
	Mailing Zip/Postal Code	→	Zip
	Mailing Country	→	Country
	Phone	→	Phone
	Mobile		N/A
	Fax		N/A
	Email		N/A