

Amadeus Sales & Catering – Delphi ResortSuite Integration

Field Mapping Guide

The ResortSuite Integration provides two way communication between Amadeus Sales & Catering– Delphi and the ResortSuite property management system for the objects and fields outlined below. Not all fields are two way, and are communicated in the direction indicated. Default Delphi field labels are listed below, and may differ from property field labels depending upon customization.

Delphi Room Block & Booking to ResortSuite Group Booking

The following fields from the Delphi Room Block and Booking will be used to create and update the ResortSuite Group Booking:

Delphi			ResortSuite
Object	Default Field Label		Group Booking
Room Block	Name	➔	Account Name
	Arrival Date	➔	Arrival Date
	Departure Date	➔	Departure Date
	PMS ID/Group Code	➡	Folio ID (Resrv #)
	Status	➔	Block Status
	Cutoff Date	➔	Cutoff Date
	Rate Code		N/A
	Guestroom Type(s)	↔	Room Type(s)
	Agreed	➔	Agreed (Total)
	Forecasted	➔	Forecasted (Total)
	Blocked	➔	Block (By Occupancy)
	Picked Up	➡	Pickups (By Occupancy)
	Rate(s)	➔	Rate Card(s)
	Pickup Rate(s) (average, per occupancy)	➡	Posted Guestroom Revenue ¹

Delphi			ResortSuite
Object	Default Field Label		Group Booking
Booking	Owner	→	Booked By
	Booking Post As	→	Account Name <i>(Event Only)</i>
	Market Segment	→	Market Segment
	Booking Type	→	Booking Type
	Lead Source	→	Market Code
	Housing Method	→	Housing Method
	Comments	→	Booking Comments
	Catering Manager		N/A
	Service Manager		N/A
	Commission %		N/A
	Posted Guestroom Revenue		N/A
	Posted F&B Revenue		N/A
	Posted Other Revenue		N/A

¹Notes

- Pickup Rate(s) will be updated in Delphi on a nightly basis, for in house groups, based upon guestroom revenue posted in ResortSuite

Delphi Booking Contact to ResortSuite Group Member

The Contact associated with the Delphi Booking, in the Contact field, will be sent to ResortSuite to create a Group Member, which will be listed as the Folio Contact on the Group Booking. The following fields from the Delphi Contact will populate the ResortSuite Group Member:

Delphi			ResortSuite
Object	Default Field Label		Group Member
Contact	Salutation	➔	Salutation
	First Name	➔	First Name
	Last Name	➔	Last Name
	Title	➔	Occupation
	Mailing Street	➔	Address; Address Line 2
	Mailing City	➔	City/Town
	Mailing State/Province	➔	State/Province
	Mailing Zip/Postal Code	➔	Zip/Postal Code
	Mailing Country	➔	Country
	Phone	➔	Work Phone
	Mobile	➔	Other Phone
	Fax	➔	Fax Number
	Email	➔	Email Address

Delphi Account to ResortSuite Customer

The Account associated with the Delphi Booking, in the Account field, will be sent to ResortSuite to create a Customer. The following fields from the Delphi Account will populate the ResortSuite Customer:

Delphi			ResortSuite
Object	Default Field Label		Customer
Account	Account Name	➔	Group/Company Name
	Billing Street	➔	Address; Address Line 2
	Billing City	➔	City/Town
	Billing State/Province	➔	State/Province
	Billing Zip/Postal Code	➔	Zip/Postal Code
	Billing Country	➔	Country
	Phone	➔	Work Phone
	Fax	➔	Fax Number
	Website		N/A
	Account ID/IATA		N/A
	Lead Source	➔	Market Source
	Region	➔	Demographic

Delphi Agency to ResortSuite Booking Agent

The Account associated with the Delphi Booking, in the Agency field, will be sent to ResortSuite to create a Booking Agent. The following fields from the Delphi Account will populate the ResortSuite Booking Agent:

Delphi			ResortSuite
Object	Default Field Label		Booking Agent
Account	Account Name	➔	Booking Agent
	Billing Street	➔	Address
	Billing City	➔	City
	Billing State/Province	➔	State/Province
	Billing Zip/Postal Code	➔	Postal/Zip
	Billing Country	➔	Country
	Phone	➔	Phone #
	Fax	➔	Fax #
	Website	➔	Web Address
	Account ID/IATA	➔	IATA #

Delphi Agent to ResortSuite Agent Contact

The Contact associated with the Delphi Booking, in the Agent field, will be sent to ResortSuite to create an Agent Contact. The following fields from the Delphi Contact will populate the ResortSuite Agent Contact:

Delphi			ResortSuite
Object	Default Field Label		Agent Contact
Contact	Salutation	→	Contact Name
	First Name	→	
	Last Name	→	
	Title		N/A
	Mailing Street	→	Address
	Mailing City	→	City
	Mailing State/Province	→	State/Province
	Mailing Zip/Postal Code	→	Postal/Zip
	Mailing Country	→	Country
	Phone	→	Phone #
	Mobile		N/A
	Fax	→	Fax #
	Email	→	Email Address