

Amadeus Sales & Catering – Delphi Stayntouch Cloud PMS Integration

Field Mapping Guide

The Stayntouch Cloud PMS Integration provides two way communication between Amadeus Sales & Catering – Delphi and the Stayntouch Cloud PMS property management system for the objects and fields outlined below. Not all fields are two way, and are communicated in the direction indicated. Default Delphi field labels are listed below, and may differ from property field labels depending upon customization.

Delphi Room Block and Booking to Stayntouch Cloud PMS Group

The following fields from the Delphi Room Block and Booking will be used to create and update the Stayntouch Cloud PMS Group:

Delphi			Stayntouch Cloud PMS
Object	Default Field Label		Group
Room Block	Name	➔	Name
	Alternate Name		N/A
	Arrival Date	➔	From
	Departure Date	➔	To
	PMS ID/Group Code	↔	Group Code
	Status	➔	Hold Status ²
	Cutoff Date	➔	Room Release Date ²
	Rate Code		N/A
	Guestroom Type(s)	↔	Room Type(s)
	Agreed		N/A
	Forecasted		N/A
	Blocked	↔	Total Rooms ¹
	Picked Up	↔	Pick-up ¹
	Rate(s)	➔	Rates ¹
	Pickup Rate(s) (average, per occupancy)	↔	Posted Guestroom Revenue ¹

Delphi			Stayntouch Cloud PMS
Object	Default Field Label		Group
Booking	Booking Post As		N/A
	Owner		N/A
	Market Segment	➔	Market
	Lead Source	➔	Source
	Housing Method		N/A
	Comments		N/A
	Commission %		N/A
	Posted Guestroom Revenue	⬅	Posted Guestroom Revenue
	Posted F&B Revenue	⬅	Posted Revenue ¹
	Posted Other Revenue	⬅	

¹Notes

- Blocked and Picked Up rooms are updated from Stayntouch Cloud PMS by room type and by occupancy
- Only Single and Double occupancy rates are accepted by Stayntouch Cloud PMS. Stayntouch Cloud PMS does not support the use of Triple and Quad occupancy rates.
- Pickup Rate(s) will be updated in Delphi on a nightly basis, for in house groups, based upon guestroom revenue posted in Stayntouch Cloud PMS
- Posted revenue will be updated in Delphi on a nightly basis, for in house groups, based upon posted revenue categories configured in Stayntouch Cloud PMS

² Some fields are optional based upon the following property configuration options:

- Allow group cancellation in Stayntouch Cloud PMS to update Delphi Room Block to Block Cancelled
- Allow changes to Stayntouch Cloud PMS Room Release Date to update Delphi room block Cutoff Date

Delphi Booking Contact to Stayntouch Cloud PMS Group

The following fields from the Delphi Booking Contact will be used by Stayntouch Cloud PMS to populate contact details on the Stayntouch Cloud PMS Group:

Delphi			Stayntouch Cloud PMS
Object	Default Field Label		Group
Contact	First Name	→	Contact First Name
	Last Name	→	Contact Last Name
	Phone	→	Contact Phone
	Mobile		N/A
	Fax		N/A
	Email	→	Contact E-Mail

Delphi Account to Stayntouch Cloud PMS Company Card

The Account associated with the Delphi booking in the Account field will be sent to Stayntouch Cloud PMS to create a Company Card. The following fields from the Delphi Account will be used by Stayntouch Cloud PMS to populate the Stayntouch Cloud PMS Company Card:

Delphi			Stayntouch Cloud PMS
Object	Default Field Label		Company Card
Account	Account Name	→	Company Name
	Billing Street	→	Address
	Billing City	→	City
	Billing State/Province	→	State
	Billing Zip/Postal Code	→	Postal Code
	Billing Country		N/A
	Phone	→	Phone
	Fax	→	Fax
	Website	→	Web Page
	Account ID/IATA	→	Corporate ID