

Amadeus Sales & Catering – Delphi

Visual One/Versa Integration

Field Mapping Guide

The Visual One/Versa Integration provides two way communication between Amadeus Sales & Catering – Delphi and Visual One/Versa PMS for the objects and fields outlined below. Not all fields are communicated two way as indicated. Default Delphi field labels are listed below, and may differ from property field labels depending upon customization.

Delphi Room Block and Booking to Visual One/Versa Group Booking

The following fields from the Delphi Room Block and Booking will be used to create and update the Visual One/Versa Group Booking:

Delphi			Visual One/Versa
Object	Default Field Label		Group Booking
Room Block	Name	➔	Meeting Name
	Alternate Name		N/A
	Arrival Date	➔	Arrive
	Departure Date	➔	Depart
	PMS ID/Group Code	↔	Booking ID ²
	Status	➔	Room Status ²
	Cutoff Date	➔	Info Tab - Cutoff ²
	Rate Code		N/A
	Guestroom Type(s)	↔	Room Type(s)
	Agreed	➔	Gross (Total)
	Forecasted		N/A
	Blocked	↔	Block (Total) ¹
	Picked Up	←	Pickup ¹
	Rate(s)	➔	Occ Rate (S/D/T/Q)
	Pickup Rate(s) (average, per occupancy)	←	Posted Guestroom Revenue ¹

Delphi			Visual One/Versa
Object	Default Field Label		Booking
Booking	Account Name	➔	File Name
	Owner	➔	SM
	Booking Post As		N/A
	Market Segment	➔	Info Tab – Mkt Segment
	Booking Type		N/A
	Lead Source	➔	Info Tab – Origin
	Housing Method	➔	Info Tab – Reserve By
	Catering Manager	➔	CM
	Service Manager	➔	CSM
	Booking Contact	➔	Booking Contact
	Comments	➔	General Comments
	Commission %		N/A
	Posted Guestroom Revenue	⬅	Posted Guestroom Revenue ¹
	Posted F&B Revenue	⬅	Posted Revenue ¹
	Posted Other Revenue	⬅	

¹Notes

- Blocked rooms and Future Picked Up rooms are sent from Visual One/Versa as a total value (per room type) and updated in Delphi based upon occupancy distribution of Agreed rooms
- Actualized Picked Up rooms are updated in Delphi based upon occupancy sent from Visual One/Versa
- Pickup Rate(s) will be updated in Delphi on a nightly basis, for in house groups, based upon guestroom revenue posted in Visual One/Versa
- Posted Revenue values will be updated in Delphi on a nightly basis, for in house groups, based upon revenue categories sent from Visual One/Versa

² Some fields are optional based upon the following property configuration options:

- PMS ID/Group Code can be configured to be manually entered into Delphi, or automatically created in Visual One/Versa
- Allow group cancellation in Visual One/Versa to update the Delphi Room Block to Block Cancelled
- Allow changes to Visual One/Versa cutoff to update the Delphi room block cutoff date

Delphi Booking Contact to Visual One/Versa Booking Contact

The following fields from the Delphi Booking Contact will be used by Visual One/Versa to populate contact details on the Visual One/Versa Booking Contact:

Delphi			Visual One/Versa
Object	Default Field Label		Booking Contact
Contact	Name	→	Name
	Mailing Street	→	Addr
	Mailing City	→	City
	Mailing State/Province	→	State
	Mailing Zip/Postal Code	→	Postal Code
	Mailing Country	→	Country
	Phone	→	Tele
	Mobile		N/A
	Fax	→	Fax
	Email	→	Email

Delphi Account to Visual One/Versa File Card

The Account associated with the Delphi booking in the Account field will be sent to Visual One/Versa to create a File Card. The following fields from the Delphi Account will be used by Visual One/Versa to populate the Visual One/Versa File Card:

Delphi			Visual One/Versa
Object	Default Field Label		File Card
Account	Account Name	➔	File Name
	Billing Street	➔	Address 1; Address 2; Address 3
	Billing City	➔	City
	Billing State/Province	➔	State/Prov
	Billing Zip/Postal Code	➔	Postal
	Billing Country	➔	Country
	Phone	➔	Phone
	Fax	➔	Fax
	Website	➔	Web or Email
	Account ID/IATA		N/A

Delphi Agency to Visual One/Versa File Card – Travel Agent

The Account associated with the Delphi booking in the Agency field will be sent to the Visual One/Versa to create a File Card – Travel Agent. A File Card will only be created if an IATA number has been entered into the Account ID/IATA field on the Delphi Account. The following fields from the Delphi Account will be used to create the File Card – Travel Agent in Visual One/Versa:

Delphi			Visual One/Versa
Object	Default Field Label		File Card – Travel Agent
Account	Account Name	➔	Agency Name
	Billing Street	➔	Address 1; Address 2; Address 3
	Billing City	➔	City
	Billing State/Province	➔	State/Prov
	Billing Zip/Postal Code	➔	Postal Code
	Billing Country	➔	Country
	Phone	➔	Phone
	Fax	➔	Fax
	Website	➔	Web
	Account ID/IATA	➔	File #