

Amadeus Sales & Catering – Delphi IQpms Integration

Field Mapping Guide

The IQpms Integration provides two way communication between Amadeus Sales & Catering – Delphi and the IQpms property management system for the objects and fields outlined below. Not all fields are two way, and are communicated in the direction indicated. Default Delphi field labels are listed below, and may differ from property field labels depending upon customization.

Delphi Room Block & Booking to IQpms Group

The following fields from the Delphi Room Block and Booking will be used to create and update the IQpms Group:

Delphi			IQpms
Object	Default Field Label		Group
Room Block	Name	➔	Group Name
	Alternate Name		N/A
	Arrival Date	➔	Arrival
	Departure Date	➔	Departure
	PMS ID/Group Code	➔	Group ID
	Status	➔	Contractual Status ²
	Cutoff Date	➔	Cut Off Days ²
	Rate Code		N/A
	Guestroom Type(s)	↔	Room Type(s)
	Agreed	➔	Contract
	Forecasted		N/A
	Blocked	↔	Forecast ¹
	Picked Up	←	Sold ¹
	Rate(s)	➔	Private Rate
	Pickup Rate(s) (average, per occupancy)	←	Posted Guestroom Revenue ¹

Delphi			IQpms
Object	Default Field Label		Group
Booking	Owner	→	Sales Manager; Notes
	Booking Post As	→	Group Name (<i>Event Only</i>)
	Market Segment	→	Market Segment
	Booking Type	→	Guest Type
	Lead Source	→	Source of Business
	Housing Method	→	Group Type
	Catering Manager		N/A
	Service Manager	→	Notes
	Comments	→	Comments
	Commission %		N/A
	Posted Guestroom Revenue	←	Posted Guestroom Revenue ¹
	Posted F&B Revenue	←	Posted Revenue ¹
	Posted Other Revenue	←	

¹Notes

- Blocked rooms and Future Picked Up rooms are sent from IQpms as a total value (per room type) and updated in Delphi based upon occupancy distribution of Agreed rooms
- Actualized Picked Up rooms for in house groups are updated in Delphi based upon occupancy sent from IQpms
- Pickup Rate(s) will be updated in Delphi on a nightly basis, for in house groups, based upon guestroom revenue posted in IQpms
- Posted revenue will be updated in Delphi on a nightly basis, for in house groups, based upon posted revenue categories mapped in IQpms

² Some fields are optional based upon the following property configuration options:

- Allow group cancellation in IQpms to update Delphi room block status to Block Cancelled
- Allow changes to IQpms Cut Off Days to update Delphi room block Cutoff Date

Delphi Booking Contact to IQpms Group Contact

The Contact associated with the Delphi Booking, in the Contact field, will be sent to IQpms to create the Group Contact. The following fields from the Delphi Contact will populate the IQpms Group Contact:

Delphi			IQpms
Object	Default Field Label		Group Contact
Contact	Salutation	→	Dear
	First Name	→	First Name
	Last Name	→	Last Name
	Title		N/A
	Mailing Street	→	Address 1; Address 2
	Mailing City	→	City
	Mailing State/Province	→	State/Province
	Mailing Zip/Postal Code	→	Postal Code
	Mailing Country	→	Country
	Phone	→	Work
	Mobile	→	Cellular
	Fax	→	Fax
	Email	→	Email

Delphi Account to IQpms Company

The Account associated with the Delphi Booking, in the Account field, will be sent to IQpms to create a Company. The following fields from the Delphi Account will populate the IQpms Company:

Delphi			IQpms
Object	Default Field Label		Company
Account	Account Name	➔	Company
	Billing Street	➔	Address 1; Address 2
	Billing City	➔	City
	Billing State/Province	➔	State/Province
	Billing Zip/Postal Code	➔	Postal Code
	Billing Country	➔	Country
	Phone	➔	Phone Number
	Fax	➔	Fax Number
	Website	➔	Web Site
	Account ID/IATA	➔	Company ID

Delphi Booking Contact & Account to IQpms Member

Both the Contact and the Account associated with the Delphi Booking will also be used by IQpms to populate the Member. The following fields from the Delphi Contact and Account will populate the IQpms Member:

Delphi			IQpms
Object	Default Field Label		Member
Contact	Salutation	→	Dear
	First Name	→	First Name
	Last Name	→	Last Name
Account	Account Name	→	Company
	Billing Street	→	Address 1; Address 2
	Billing City	→	City
	Billing State/Province	→	State/Province
	Billing Zip/Postal Code	→	Postal Code
	Billing Country	→	Country
	Phone	→	Phone Number
	Fax	→	Fax Number
	Website	→	Web Site
Account ID/IATA		N/A	

Delphi Agency to IQpms Sales Agent

The Account associated with the Delphi Booking, in the Agency field, will be sent to IQpms to create a Sales Agent. The following fields from the Delphi Account will populate the IQpms Sales Agent:

Delphi			IQpms
Object	Default Field Label		Sales Agent
Account	Account Name	➔	Name
	Billing Street	➔	Address 1; Address 2
	Billing City	➔	City
	Billing State/Province	➔	State/Province
	Billing Zip/Postal Code	➔	Zip/Postal Code
	Billing Country	➔	Country
	Phone	➔	Phone Number
	Fax		N/A
	Website		N/A
	Account ID/IATA	➔	IATA No.