

Amadeus Sales & Catering – Delphi

^{SMS}|Host Integration

Field Mapping Guide

The ^{SMS}|Host Integration provides two way communication between Amadeus Sales & Catering – Delphi and the ^{SMS}|Host property management system for the objects and fields outlined below. Not all fields are two way, and are communicated in the direction indicated. Default Delphi field labels are listed below, and may differ from property field labels depending upon customization.

Delphi Room Block and Booking to ^{SMS}|Host Group Management Tile

The following fields from the Delphi Room Block and Booking will be used to create and update the ^{SMS}|Host Group Management Tile:

Delphi			^{SMS} Host
Object	Default Field Label		Group Management Tile
Room Block	Name	➔	Group Name
	Alternate Name		N/A
	Arrival Date	➔	Arrival
	Departure Date	➔	Depart
	PMS ID/Group Code	⬅	Group Code
	Status	➔	Status; Block Ref
	Cutoff Date	➔	Cutoff Date
	Rate Code		N/A
	Guestroom Type(s)	↔	Room Type(s)
	Agreed	➔	Contract
	Forecasted		N/A
	Blocked	↔	Block ¹
	Picked Up	⬅	Pickup ¹
	Rate(s)	➔	Rate Code ²
	Pickup Rate(s) (average, per occupancy)	⬅	Posted Guestroom Revenue ¹

Delphi			SMS Host
Object	Default Field Label		Group Management Tile
Booking	Owner	→	Sales Rep
	Market Segment	→	Market Segment ²
	Booking Type	→	Sub-Market ²
	Lead Source		N/A
	Housing Method		N/A
	Comments	→	Comment (First 29 Characters)
	Commission %	→	AgtComm (Template)
	Posted Guestroom Revenue	←	Posted Guestroom Revenue
	Posted F&B Revenue Posted Other Revenue	←	Posted Revenue ¹

¹Notes

- Blocked rooms are sent from SMS | Host as a total value (per room type) and updated in Delphi based upon occupancy distribution of Agreed rooms
- Picked Up rooms for future room blocks are sent from SMS | Host as a total value (per room type) and updated in Delphi based upon occupancy distribution of Agreed rooms
- Picked Up rooms for in house room blocks are updated in Delphi based upon occupancy sent from SMS | Host
- Pickup Rate(s) will be updated in Delphi on a nightly basis, for in house groups, based upon posted guestroom revenue in SMS | Host
- Posted revenue will be updated in Delphi on a nightly basis, for in house groups, based upon posted revenue categories configured in SMS | Host

² Some fields are optional based upon the following property configuration options:

- Delphi Booking Type may be mapped to SMS | Host Market Segment, in place of Market Segment
- Delphi Market Segment may be mapped to SMS | Host Sub-Market, in place of Booking Type
- Delphi rates may be used to create and update SMS | Host Rate Code

Delphi Booking Contact to ^{SMS}|Host Group Management Tile

The following fields from the Delphi Booking Contact will be used by ^{SMS}|Host to populate contact details on the ^{SMS}|Host Group Management Tile:

Delphi			^{SMS} Host
Object	Default Field Label		Group Management Tile
Contact	Name	→	Contact
	Mailing Street	→	Address 1, 2
	Mailing City	→	City
	Mailing State/Province	→	State
	Mailing Zip/Postal Code	→	Zip
	Mailing Country	→	Country
	Phone	→	Phone 1 (Office)
	Mobile	→	Phone 2 (Mobile)
	Fax	→	Phone 3 (Business Fax)
	Email	→	Email Addr

Delphi Room Block to ^{SMS}|Host City Ledger

When a new group is created in ^{SMS}|Host via the integration, the following fields from Delphi will be used by ^{SMS}|Host to create a City Ledger. Subsequent changes from Delphi will not update the ^{SMS}|Host City Ledger.

Delphi			^{SMS} Host
Object	Default Field Label		City Ledger
Room Block	Block Name	→	Name
	Arrival Date	→	Begin
	Departure Date	→	End

Delphi Booking to SMS|Host Guest Tile

When a new group is created in ^{SMS}|Host via the integration, the following fields from Delphi will be used by ^{SMS}|Host to create a new Guest Tile. Subsequent changes from Delphi will not update the ^{SMS}|Host Guest Tile.

Delphi			^{SMS} Host
Object	Default Field Label		Guest Tile
Room Block	Block Name	➔	Name
Booking	Comments	➔	Note (First 300 Characters)
Account	Account Name	➔	Company
Contact	Name	➔	Contact
	Mailing Street	➔	Address 1, 2
	Mailing City	➔	City
	Mailing State/Province	➔	State
	Mailing Zip/Postal Code	➔	Zip Code
	Mailing Country	➔	Country
	Phone	➔	Phone 1 (Office)
	Mobile	➔	Phone 2 (Mobile)
	Fax		N/A
	Email	➔	Email Addr

Delphi Account to ^{SMS}|Host Corporate Track

Note: The Corporate Track feature of the ^{SMS}|Host Integration is optional

The Account associated with the Delphi booking in the Account field will be sent to ^{SMS}|Host to create a Corporate Track. The following fields from the Account object are sent to the ^{SMS}|Host Corporate Track:

Delphi			^{SMS} Host
Object	Default Field Label		Corporate Track
Account	Account Name	➔	Firm Name
	Billing Street	➔	Address 1, 2, 3
	Billing City	➔	City
	Billing State/Province	➔	State
	Billing Zip/Postal Code	➔	Zip
	Billing Country	➔	Country
	Phone	➔	Phone 1 (Main)
	Fax	➔	Phone 2 (Business Fax)
	Website		N/A
	Account ID/IATA		N/A

Delphi Account to ^{SMS}|Host Travel Agency

Note: The Travel Agency feature of the ^{SMS}|Host Integration is optional

The Account associated with the Delphi booking in the Agency field will be sent to ^{SMS}|Host to create a Travel Agency. A Travel Agency will only be created if an IATA number has been entered into the Account ID/IATA field on the Delphi Account. If the IATA number entered into Delphi matches an existing Travel Agency in ^{SMS}|Host, the existing Travel Agency will be used.

The following fields from the Delphi Account will be used to create the Travel Agency in ^{SMS}|Host:

Delphi			^{SMS} Host
Object	Default Field Label		Travel Agency
Account	Account Name	➔	Name
	Billing Street	➔	Address 1, 2, 3
	Billing City	➔	City
	Billing State/Province	➔	State
	Billing Zip/Postal Code	➔	Zip
	Billing Country	➔	Country
	Phone	➔	Phone 1 (Main)
	Fax	➔	Phone 2 (Business Fax)
	Website		N/A
	Account ID/IATA	➔	Code